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Olde Colony Section 0111
c/o 224 Bay Street
Taunton, MA 02780

Monthly dinner meeting: Wednesday, Oct 22, 2003
(4th Wednesday)
Process Mapping and ISO9001:2000 with Paul Amaral

Lorenzo's, Middleboro, Mass

Mission Statement of the ASQ Olde Colony Section

Our mission is to be the leading quality resource in the Southeastern Massachusetts area for manufacturing and non-manufacturing industries, while supporting the goals and objectives of the American Society for Quality.

UPCOMING OLDE COLONY DINNER MEETINGS

22-Oct-03	4th Wed	Process Mapping	Paul Amaral	Lorenzo's, Middleboro
19-Nov-03	3rd Wed	FDA	Rick Tripp	Gary's, West Bridgewater
Dec-03	Wed	no meeting	-	-
21 Jan 04	3rd Wed			
18 Feb 04	3rd Wed	QS to TS requirements for Dec 04	Jim Simpson	
17 Mar 04	3rd Wed			

Olde Colony Monthly Dinner Meeting

- Date:** Wednesday, October 22, 2003
- Time:** Register 6:00 PM, Dinner at 6:30 PM, Speaker 7:30 PM
- Cost:** \$20.00 ASQ members. Discount to retired or unemployed members of ASQ.
- Location:** Lorenzo's, Middleboro, Mass (Rte 28)
- Directions:** Route 495 to exit 5 or 6, heading toward Rte 28 south. Lorenzo's is about 1/8 mile on the right.
- Dinner :** Italian Buffet
- Reservations:** Contact Bill Dansereau by email at: bill@bartlettinc.com or by phone 508-591-1288

Paul Amaral will present "Process Mapping and ISO9001:2000" with focus upon the approach used to successfully lead Texas Instruments through the transition to the revisions of ISO9001:2000, TS16949:2002, and AS9100 Rev A.

Paul Amaral is the Principle Consultant of Paul Amaral and Associates. Mr. Amaral provides quality management consultation, quality management systems installation, supplier improvement leadership, and QMS auditing as a RAB Lead Auditor. Mr. Amaral has over 30 years of experience as a Quality Engineer and Quality Manager for Texas Instruments Inc. and led, in the mid to late 1990's, the Sensors and Controls group of TI through registration success for ISO, QS, and AS in multiple international locations. As an Adjunct Professor in the School of Global Management at Johnson and Wales University, he provides Quality Management and Operations Management instruction. Paul Amaral and Associates' clients include Texas Instruments Inc, Metalor, Northeast Electronics, Systron Donner Automotive Division, and small manufacturing companies. .

Paul Amaral and Associates
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October is Founder's meeting

We would like to invite all past section chairs to our October meeting as our guest for your past contributions to Olde Colony section

Check Out Our Websites

www.asqoldecolony.org

www.oldecolonyed.org

Info on our scholarship, new job postings, education and links to other quality sites

EDUCATION / CERTIFICATION

Certification Refresher Courses

Certification examinations are comprehensive tests. Examinations are, for the most part, open-book multiple-choice tests. The passing rate is usually 50-65% but does vary. The people who pass say that they have found a refresher course was helpful. We will offer seven helpful courses before the June, 2004 exam. Appropriate materials and experienced instructors help you pass.

The right stuff. The Olde Colony Section purchases examination primers at our group rate and passes these savings on to its members. Primers include a practice multiple-choice test on the Body of Knowledge topics. Other pertinent books or materials are also provided. Instructors typically help you tailor these materials so that your books are helpful to you for both examination preparation and on-the-job use.

Been there, done that. Our instructors are experienced instructors as well as experienced quality professionals. For example, Joe Hanley, as you know, is the Olde Colony Section Secretary and a member of the Executive Board. Joe has a great deal of quality experience. With more than thirty years in manufacturing, Joe started on the bench and worked his way up to Senior Quality Engineer. Joe brings his knowledge of mechanical and electronic engineering as well as his calibration experience into his courses. Joe is RAB certified. Not surprisingly, Joe Hanley is in demand as an auditor and consultant for laboratory and quality systems.

March Examination: *Certified Quality Manager, Certified Mechanical Inspector, Six Sigma Black Belt* These one-night-per-week courses will begin in December and January so that they are completed before the March 6, 2004 examination date.

June Examination: *Certified Quality Auditor, Certified Quality Engineer, Certified Software Quality Engineer, and Certified Quality Improvement Associate* These one-night-per-week courses will begin in March and April so that they are completed before the June 5, 2004 examination date.

Certified Mechanical Inspector *Joe Hanley* Wednesdays 6:00-8:00 for eight 2 hour sessions beginning on January 7, 2004. Site is TBD. \$390 for members and \$420 for others.

Certified Quality Auditor *Denise Robitaille* Mondays, 6:30-9:00 for eight 2.5 hour sessions over a 12 week period beginning on March 8. The site is TBD. \$440 for members and \$475 for others. Denise Robitaille is a consultant, auditor, writer and trainer. Denise has given well-received dinner meeting presentations for the Olde Colony Section. As the principal of Robitaille Associates, her work involves assisting companies in a variety of markets and industries to implement and maintain ISO 9001 quality systems. An international speaker, she has given talks on a variety of quality issues. Denise is also a RAB Certified Lead Assessor, CQA, and a member of the executive committee of ASQ Boston Section. She holds a Bachelor's Degree from the University of Massachusetts at Amherst.

For inquiries or registration about any of the seven listed courses call or write Jim Haluch, Education Administrator, at info@OldeColonyEd.org or 508-823-4907.

HELP! We need training sites. We offer discounts to host sites. Call Roger Berg, Education Chair, at 508-746-6345.

Certification Exam	Exam Dates	Application Dead-line
CRE, Quality Manager, Six Sigma black Belt, CQA/HACCP, CQT, CMI, CQA BioMed	October 18, 2003 March 6, 2004 October 16, 2004	August 22, 2003 January 9, 2004 August 20, 2004
CQA, CQE, CSQE, CCT, CQIA	December 6, 2003 June 5, 2004 December 4, 2004	October 3, 2003 April 2, 2004 October 1, 2004

Exam Location

JOHN JOSEPH MOAKLEY CENTER

BRIDGEWATER COLLEGE
BRIDGEWATER, MA



Go to website for
more detail

Where do I send my RECERT JOURNAL?

Please send your completed recertification journal and supporting documents to:

Gerry Quinn
12 King Road
Holbrook, MA 02343

Do You Have Multiple Certifications?

Consider synchronization when you come up for your next recertification. This is a simple process that aligns the recertification dates for all of your certs. It's easier on your

Having trouble getting the required 18 RU'S?

If legitimate extenuating circumstances have made it impossible for you to meet this obligation, you may be able to qualify for recertification with a reduced RU requirement.

What are legitimate extenuating circumstances? They are determined on a case-by-case basis by the ASQ National Recertification Coordinator.

If you feel that you qualify call: Bill Carr at 1-800-248-1946.

Earn Recertification Units through On-Line Chats

RU's are granted for participating in the monthly 90-minute chat events being hosted on ASQNet. Members will be granted 0.15 RUs for each chat event they actively participate in. Download detailed instructions at http://www.asqnet.org/members/interact/chat/recert_units.html

Need an Application for Certification?

Applications for certification can be obtained from ASQ by calling 1-800-248-1946 or by downloading from the website at www.asq.org/cert/downloads/. Or you can register and pay on-line at www.asq.org, click on CERTIFICATION.

Chair /Arrangements Bill Dansereau Bartlett Nuclear 508-591-1288 bill@bartlettinc.com	NEQC Rep Chet Lizak cplizak1@aol.com	Education Chair Roger Berg Northeast Quality Research 508-746-6345 r@berg.ms
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Advertising open	Publicity open	Opportunities await

EXECUTIVE BOARD MEETINGS

1st Tuesday of the Month
6 pm to 8 pm

The Olde Colony E'Board meets the 1st Tuesday of the month from August through June to plan and execute the section activities. The committee consists of the 4 elected officers and all volunteer chairs– education, membership, etc. If you are interested in seeing how your section is run, stop by – there is no obligation. Meeting runs 6:00 PM to 8:00 PM. For more information, contact one of your e' board members

Have you Moved? Changed Jobs? Changed Email Address?

If so, don't forget to update your member information with ASQ National. Contact customer service at 1-800-248-1946 and have your member number ready. You can email the info to cs@asq.org. Or log onto www.asqnet.org, go to My Account and update the info yourself.

Please update your email so we can keep in contact with you.

Volunteers

We are always looking for members to help with the section activities. We know everyone is busy but it takes only a few hours a month.

Is your membership renewal overdue?

You can renew your membership online at www.asq.org/renew. If you're out of work and need help with the dues, please read the section on Retired or Unemployed.

From the Chair

We held our first meeting of the new year at the Yangtze China Inn in West Bridgewater. 19 members took the time out from their busy schedules to attend. Most importantly the Chinese Buffet was great and there was plenty to go around. Thanks to Kenny at the Yangtze for accommodating us.

Eric Patel, President of RapidSQA, a Consulting and Training company for software and certifications www.rapidsqa.com, spoke of the many certification programs out in the industry, (i.e.. ASQ, IEEE) and what they mean to the certification holder and their companies. Eric pointed out the value of certifications and their mis-interpretations.

One point often not discussed and worth considering before attaining your certifications, What's required to maintain your certification. Sometimes it takes more effort maintaining your certification. There was good interaction between the attendees and Eric on the topic and everyone came away a little more aware.

We also gave away the Roger Maximuk Annual Scholarship to Karen Johnson, a repeat winner from last year. Curt Johnson, her dad, was on hand to accept the award.

Finally we're all busy and it takes an effort to participate. Keep in mind when you R.S.V.P. for an upcoming meeting, we have to call in your meal and we're responsible for that cost. So if you can not attend after you registered, please call me at 508-591-1288 or email me at bill@bartlettinc.com so I can adjust the numbers.

See everyone next month at Lorenzo's in Middleboro.

Bill Dansereau ASQ Olde Colony Section Chair

Retired or Unemployed? Don't just let your membership expire.

I'm unemployed, what should I do?

ASQ offers assistance to members through the **Unemployment Program**. You may apply for the program when you renew on-line, or call ASQ at 1-800-248-1946 for an application, item # **B0690**.

- ✓ Members receive a 50% discount on their membership renewal if you have 1-4 consecutive years of membership (You must complete your first year as a Regular Member before applying for this option).
- ✓ Members receive a 100% discount if you have 5+ consecutive years of membership.

ASQNet features career information at <http://www.asqnet.org/members/careers/manage/index.html>.

I'm retired, do I have to pay for my dues?

ASQ's **Retirement Program** provides assistance to completely retired members. Members should fill out an application, item # **B0488** to receive a discount on their membership renewal. You may also apply when you renew on-line.

- ✓ Members receive a 25% discount on their membership renewal if they have 10-19 consecutive years of membership.
- ✓ Members receive a 50% discount if they have 20-29 consecutive years of membership.
- ✓ Members receive a 100% discount if they have 30+ consecutive years of membership.

Advertisers

If you or someone you know would like to advertise to over 300 quality related people in the south of Boston area, please contact Dave Hicks at dhicks807@yahoo.com. Our ad rates are \$100 for a full page; \$60 for a half page; \$40 for a quarter page and \$25 for a business card sized ad. Ads are used to defray the cost of the newsletter.