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**ASQ**

AMERICAN SOCIETY  
FOR QUALITY™

Olde Colony Section 0111  
c/o 224 Bay Street  
Taunton, MA 02780

Monthly dinner meeting:

Wednesday, November 30, 2005

*Process Auditing*

Lorenzo's , Rte 28 Middleboro, Mass

**NOTE!!! Meeting date is LAST Wednesday in November  
due to no meeting in December. Be sure to make a note  
of this in your calendar. See you there!!**

### **Mission Statement of the ASQ Olde Colony Section**

Our mission is to be the leading quality resource in the Southeastern Massachusetts area for manufacturing and non-manufacturing industries, while supporting the goals and objectives of the American Society for Quality.

## Olde Colony Monthly Dinner Meeting

**Date:** November 30 2005 (LAST Wednesday )

**NOTE !! WE ARE MEETING LAST WEDENSDAY THIS MONTH !!!**

**Time:** Register 6:00 PM, Dinner at 6:30 PM, Speaker 7:30 PM

**Cost:** \$20.00. Discount to retired / unemployed ASQ members.

**Location:** Lorenzo's, Middleboro, Mass (Rte 28)

**Directions:** Route 495 to exit 5 or exit 6, into Middleboro Rotary. From rotary, take Rte 28 south. Lorenzo's is about 1/8 mile on the right.

**Menu:** Italian Buffet

**Reservations:** Contact Alin Darabus, Arrangements Chair at 508-587-3500, ext. x225 or by email: [arqc@accurounds.com](mailto:arqc@accurounds.com) OR [aldrabus@aol.com](mailto:aldrabus@aol.com) if you plan on coming to ensure enough food on the buffet for everyone.

## PROCESS AUDITING

Section 8.2.3 of the ISO9001:2000 standard requires that participants audit the quality management system. While seemingly daunting to most, this task can be one of the most eye-opening and fruitful actions a company can perform. Process Auditing can identify both opportunities for improvement as well as best practices that can be shared with all departments.

In this discussion, one method of Process Auditing will be explored. Even if your company does not have ISO certification, the full benefits of Process Auditing can be realized.

Don't miss this opportunity to hear about this important topic.

### ABOUT THE SPEAKER:

Joe Hanley has over forty-five years in quality having spent time in most positions from Inspector to Manager. In addition to his wide breadth of knowledge in quality, Joe has been in ASQ for almost as long, as a former member of the Boston and Rhode Island Sections, and present member of Olde Colony. Joe presently serves as our Secretary and Membership Chair.



# CERTIFICATION / RECERTIFICATION PAGE

Certification Exam	Exam Dates	Application Deadline
CRE, CQM, Certif. Six Sigma BB, Certif. HACCP Auditor	March 4, 2006	January 13, 2006
	October 21, 2006	August 18, 2006
COA, CQE, CSQE	December 31, 2005	October 21, 2005
	June 3, 2006	April 7, 2006

## Having trouble getting the required 18 RU'S?

If legitimate extenuating circumstances have made it impossible for you to meet this obligation, you may be able to qualify for recertification with a reduced RU requirement.

What are legitimate extenuating circumstances? They are determined on a case-by-case basis by the ASQ National Recertification Coordinator.

If you feel that you qualify call: Bill Carr at 1-800-248-1946.

## Earn Recertification Units through On-Line Chats

RU's are granted for participating in the monthly 90-minute chat events being hosted on ASQNet. Members will be granted 0.15 RUs for each chat event they actively participate in. Download detailed instructions at [http://www.asqnet.org/members/interact/chat/recert\\_units.html](http://www.asqnet.org/members/interact/chat/recert_units.html)

## Need an Application for Certification?

Applications for certification can be obtained from ASQ by calling 1-800-248-1946 or by downloading from the website at [www.asq.org/cert/downloads/](http://www.asq.org/cert/downloads/). Or you can register and pay on-line at [www.asq.org](http://www.asq.org), click on CERTIFICATION.



**Don't let your certification lapse!**  
You worked hard to achieve certification. Now keep it up to date.

## WHERE TO SEND YOUR COMPLETED RECERT JOURNALS

Please send your completed recertification journal and supporting documents to:

**Gerry Quinn**  
12 King Road  
Holbrook MA 02343  
Attn: ASQ RECERT.

## Olde Colony Education Page

### *Olde Colony Education Offering Onsite Training Opportunities*

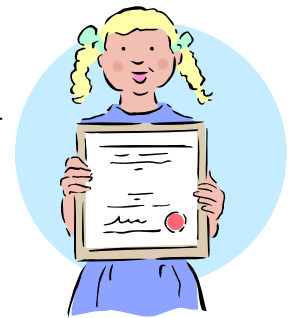
Olde Colony section offers a wide variety of cost-effective courses for training at your site. Our ASQ professionals have practical knowledge and on-the-job skills that neither colleges nor corporate trainers usually possess. Olde Colony instructors have both certified knowledge and teaching experience. Please email Jim Donaldson, Education Chair ([jasdonaldson@netzero.com](mailto:jasdonaldson@netzero.com)), about the following:

- Q Suggested course topics that Olde Colony might offer/develop for its members
- Q Instructor application form for section members and other ASQ professionals who wish to be considered as instructors for our courses

### **Refresher courses for Certification**

Olde Colony will schedule refresher courses when there is a sufficient expression of interest. All refresher courses are scheduled at the Moakley Center at Bridgewater State College. The conveniently located Moakley Center is near I495 and Route 24 and will provide reserved parking for registered class members.

For inquiries or registration about any course, email Jim Donaldson, Education Chair, at [jasdonaldson@netzero.com](mailto:jasdonaldson@netzero.com).



If you are interested in becoming an instructor for a course, or have given a course previously that you are interested in giving again to help the Education goals of our members, please contact our Education Chair, Jim Donaldson at [jasdonaldson@netzero.com](mailto:jasdonaldson@netzero.com) or call 508-748-6957.



### **Education Chair:**

Jim Donaldson  
15 Maple Avenue  
Marion, MA 02738  
508-748-6957

[jasdonaldson@netzero.com](mailto:jasdonaldson@netzero.com)

## Your Executive Board / Leadership Team

<b>Section Chair</b> <b>Dave Gaugler</b> <b>jandaveg@comcast.net</b>	<b>Arrangements</b> <b>Alin Darabus</b> <b>AccuRounds</b> <b>508-587-3500 x225</b> <b>aldarabus@aol.com</b>	<b>Education Chair</b> <b>Jim Donaldson</b> <b>508-748-6957</b> <b>jasdonaldson@netzero.com</b>
<b>Vice Chair</b> <b>Denise Robitaille</b> <b>781.582.0088</b> <b>derobitail@cs.com</b>	<b>Newsletter / Advertising</b> <b>Grace Kish</b> <b>grace.e.kish@lmco.com</b>	<b>NEQC Rep</b> <b>Roger Berg</b> <b>Northeast Quality Research</b> <b>508-746-6345</b> <b>r@berg.ms</b>
<b>Treasurer</b> <b>Monica Morrissey</b> <b>m.morrissey@att.net</b>	<b>Internet Website / Database</b> <b>Dave Gaugler</b> <b>jdgaugler@tmlp.com</b>	<b>Region I Director</b> <b>Louis Geoffrion</b> <b>J.Magno &amp; Associates Inc</b> <b>781-224-0801</b> <b>lgeoffrion@jmagno-assoc.com</b>
<b>Secretary</b> <b>Joe Hanley</b> <b>401-431-1620</b> <b>thehanleys@mindspring.com</b>	<b>Auditing Chair</b> <b>Paul Loonie</b> <b>Antenna Associates</b>	<b>Region 1 Deputy Director /</b> <b>Historian</b> <b>Dick Anderson</b> <b>raa508@aol.com</b>
<b>Certification / Recertification</b> <b>Gerry Quinn</b> <b>781-767-2107</b> <b>absrsg@comcast.net</b>	<b>Membership</b> <b>Joe Hanley</b> <b>401-431-1620</b> <b>thehanleys@mindspring.com</b>	<b>UMass Dartmouth Students</b> <b>Ercan Tirtiroglu</b> <b>508-999-8433</b>
<b>Examining—open</b>	<b>Recognition— open</b>  <b>Publicity— open</b>	<b>Programs—open</b>  <b>Scholarship—open</b>

Section E'board meets  
1st Tuesday of the  
Month 6 pm to 8 pm

The Olde Colony E' Board meets the 1st Tuesday of the month from August through June to plan and execute the section activities. The committee consists of the 4 elected officers and all volunteer chairs— education, membership, etc. If you are interested in seeing how your section is run, stop by – there is no obligation. Meeting runs 6:00 PM to 8:00 PM. For more information, contact one of your e' board members

### Have you Moved? Changed Jobs? Changed Email Address?

Don't forget to update your member information with ASQ National. Contact customer service at 1-800-248-1946 and have your member number ready. You can email the info to [cs@asq.org](mailto:cs@asq.org).

Or log onto [www.asqnet.org](http://www.asqnet.org) , go to My Account and update the info yourself.

Please update your email so we can keep in contact with you.

### TO CHANGE YOUR ASQ E-MAIL

#### PREFERENCES:

- Go to [www.asq.org](http://www.asq.org) and sign-in as member
- Go to My Account, then to Change Work/Home Addresses & E-mail, and update your preferences.
- If you need additional help, e-mail [help@asq.org](mailto:help@asq.org) or phone 1-800-248-1946

# *ASQ Olde Colony Section Announcements*

## **Are you looking for CQA training?**

\*\*\*\*\*We have a class forming now! \*\*\*\*\*

Contact Jim Donaldson, Education Chair, at 508-748-6957 or  
jasdonaldson@netzero.com



Do you have a suggestion  
for a great dinner topic?  
Would you like to speak at  
the next dinner meeting? If  
so, we want to hear from  
you!!

Contact Alin Darabus,  
Arrangements Chair, at  
508-587-3500 x225



## Advertisers

Our ad rates are \$100 for a full  
page; \$60 for a half page; \$40  
for a quarter page and \$25 for  
a business card sized ad. Ads  
are used to defray the cost of  
the newsletter.

Please contact Grace Kish,  
Newsletter Chair, at  
grace.e.kish@lmco.com

Congratulations to our own Vice Chair, Denise Robitaille! She  
has been chosen by Quality Digest as one of "The Driving Forces  
in the Quality Profession".

Check out this great article at:

[http://www.qualitydigest.com/oct05/articles/01\\_article.shtml](http://www.qualitydigest.com/oct05/articles/01_article.shtml)