



**ASQ**

AMERICAN SOCIETY  
FOR QUALITY™

Olde Colony Section 0111  
c/o 224 Bay Street  
Taunton, MA 02780

Place  
Stamp  
Here

No May monthly dinner meeting:

### **Mission Statement of the ASQ Olde Colony Section**

Our mission is to be the leading quality resource in the Southeastern Massachusetts area for manufacturing and non-manufacturing industries, while supporting the goals and objectives of the American Society for Quality.

## Olde Colony Monthly Dinner Meeting

Sorry but there is no dinner meeting slated for May 2005. We apologize for the short notice and if you have any questions feel free to contact your E'Board. Please join us for our June 15 dinner meeting with Wally Hauck at Bailey's in Wareham, Mass.

### *ASQ Olde Colony Roger Maximuk Annual Scholarship*

Each year the Olde Colony section of ASQ has awarded a scholarship in memory of Roger Maximuk, one of the section's founding members. To download the scholarship application, go to our website [www.asqoldecolony.org](http://www.asqoldecolony.org). Or contact one of the board members for more information.. Applications must be postmarked by June 1.

### Your Executive Board / Leadership Team

<b>Section Chair</b> <b>Dave Gaugler</b> <b>jandaveg@comcast.net</b>	<b>Arrangements</b> <b>Alin Darabus</b> <b>AccuRounds</b> <b>508-587-3500 x225</b> <b>aldarabus@aol.com</b>	<b>Education Chair / NEQC Rep</b> <b>Roger Berg</b> <b>Northeast Quality Research</b> <b>508-746-6345</b> <b>r@berg.ms</b>
<b>Vice Chair</b> <b>Denise Robitaille</b> <b>781.582.0088</b> <b>derobitail@cs.com</b>	<b>Newsletter</b> <b>David Hicks</b> <b>Sippican Lockheed Martin</b> <b>508-748-1160 x 274</b> <b>dhicks807@yahoo.com</b>	<b>Education Chair Assist</b> <b>Jim Donaldson</b> <b>508-748-6947</b> <b>jasdonaldson@netzero.com</b>
<b>Treasurer</b> <b>George McBride</b> <b>gmcbride1@verizon.net</b>	<b>Internet Website / Database</b> <b>Dave Gaugler</b> <b>jdgaugler@tmlp.com</b>	<b>Region I Director</b> <b>Louis Geoffrion</b> <b>J.Magno &amp; Associates Inc</b> <b>781-224-0801</b> <b>lgeoffrion@jmagno-assoc.com</b>
<b>Secretary</b> <b>Joe Hanley</b> <b>401-431-1620</b> <b>thehanleys@mindspring.com</b>	<b>Auditing Chair</b> <b>Paul Loonie</b> <b>Antenna Associates</b>	<b>Region 1 Deputy Director / Historian</b> <b>Dick Anderson</b> <b>raa508@aol.com</b>
<b>Certification / Recertification</b> <b>Gerry Quinn</b> <b>781-767-2107</b> <b>absrsg@comcast.net</b>	<b>Membership</b> <b>Monica Morrissey</b> <b>m.morrissey@att.net</b>	<b>UMass Dartmouth Students</b> <b>Ercan Tirtiroglu</b> <b>Faculty Advisor</b> <b>508-999-8433</b>
<b>Advertising— open</b>  <b>Examining—open</b>	<b>Recognition— open</b>  <b>Publicity— open</b>	<b>Programs—open</b>  <b>Scholarship—open</b>

## Re-certification Issues from your Recert Chair

We are all quality professionals that somewhat enjoy telling others that there are better ways of doing things. So that must mean that we don't do anything wrong ourselves. Right? Well if you think that's true, read my list of frustrations that are based on my actual experience in performing re-certification of us "Certified" folks over the past 5 years.

1. The re-certification period is 3 years prior to your re-certification date. If you are due on 6/30/05, then your period starts on 6/30/02. The dates 1/1/02 to 6/29/02 don't count.
2. **Please** read the applications. If you pay by credit card and sign on the line that says Credit Card Holder, you still have to sign on the line that says Applicant.
3. How about reading instructions on each page where you are claiming credit. Each section has limits to the number of credits that you may accumulate. E.g. If you accumulate more than 9 credits for education, the rest go up in smoke.
4. When claiming credit for employment it must meet all of the requirements. Employment in a field outside of the body of knowledge will not get any credit. You must also provide data for every required element.
  - 4.1. Full time or part-time must be specified
  - 4.2. The time period must be clearly specified
  - 4.3. It must be signed by your supervisor or HR and must be on company letterhead. You can't sign the document yourself unless you are self employed.
5. Don't send the entire re-certification booklet with your application. It just gets in the way.
6. Do send the required application pages from the booklet. You need to clearly indicate on those pages where you are allocating your credits.
7. Objective Evidence is required. I'm sure that you all know what that is but just in case you don't let me remind you. I need:
  - 7.1. Signatures
  - 7.2. Dates
  - 7.3. Number of hours
  - 7.4. Number of RU's
  - 7.5. Course names
  - 7.6. Course providers
  - 7.7. Etc.

I can not assume anything. You can't send me your plane tickets as evidence of attending a week long conference. How do I know that you actually attended? I need more and it's all spelled out in the booklet.

8. You cannot double dip. If your company goes offsite to do strategic planning; you can't count that as employment and an offsite conference.
9. You have a 12 month window in which to re-certify (6 months prior to your re-certification date and 6 months after your re-certification date). This does not give you an extra 6 months to get credits. If you go 1 day beyond the 6 month grace period then you should get your books out because you are going to be taking another test.
10. If you are paying cash to re-certify, it would be nice if you included a check.

Now that I've vented, I'm still happy to be doing this job and (as they say) giving something back.

Gerry Quinn, CQA, CQMgr  
ASQ Olde Colony Re-Certification Chair

## Olde Colony Education Page

*Give me six hours to cut down a tree and I will spend the first four hours sharpening the axe.*

Abraham Lincoln

### ***Expand Our Educational Offerings?***

Olde Colony Section is considering looking for instructors to offer a wider variety of training opportunities for its members and their companies. In addition to the usual refresher courses to prepare for certification exams, we are thinking about hosting or offering other quality-related courses. We could also offer more general courses: management and leadership development, statistics, project management, or customer service. The foregoing are some ideas the E'Board has discussed. Please communicate your thoughts on these ideas to Roger Berg, Education Chair (508-746-6345 or r@berg.ms), or any other member of the E'Board. If five or more people are interested in the same topic, we can offer cost-effective courses at a convenient Olde Colony location.

### **Olde Colony Education Offers Onsite Training Opportunities**

Olde Colony Section offers a wide variety of cost-effective courses for training at your site. Our ASQ professionals have practical knowledge and on-the-job skills that neither colleges nor corporate trainers usually possess. Olde Colony instructors have both certified knowledge, practical wisdom and teaching experience. Please call or write Roger Berg, Education Chair (508-746-6345 or r@berg.ms), about the following:

- Q Information about customized onsite training
- Q Suggested onsite course topics that Olde Colony might offer/develop for its members
- Q Instructor application form for section members and other ASQ professionals who wish to be considered as instructors for our onsite courses

### **Refresher Courses for Certification**

Olde Colony will schedule refresher courses when there is a sufficient expression of interest. All refresher courses are scheduled at the Moakley Center at Bridgewater State College. The conveniently located Moakley Center is near I495 and Route 24 and will provide reserved parking for registered class members. For inquiries or registration about any course, call or write Roger Berg, Education Chair, (508-746-6345 or r@berg.ms).

*Quality Manager Refresher* The CQM exam is October 22, 2005. We are considering offering a Saturday CQM Refresher Boot Camp for two Saturdays sometime prior to the certification exam. Early inquirers will help decide the two days the course will be offered.

**Tailor a course to your company's needs.** Some OC members have expressed an interest in a CQT certification or similar course for the summer or fall of this year. If you would like to help plan this course or if your company might like to send participants please call Roger Berg at 508 -746-6345.

*The illiterates of the 21st century will not be those who cannot read and write, but those who cannot learn, unlearn, and relearn.*

Alvin Toffler