

# American Society for Quality



Olde Colony Section 0111  
c/o 224 Bay Street  
Taunton, MA 02780

Place  
Stamp  
Here

Monthly dinner meeting: Wednesday, May 21, 2003

*Tour of The Acushnet Company BPII*

New Bedford, Mass

Sorry no  
walk-ins

## Mission Statement of the ASQ Olde Colony Section

Our mission is to be the leading quality resource in the Southeastern Massachusetts area for manufacturing and non-manufacturing industries, while supporting the goals and objectives of the American Society for Quality.

## UPCOMING OLDE COLONY DINNER MEETINGS

Date	Day	Topic	Speaker	Location
21-May-03	Wed	Tour of Acushnet Golf	Tour Guides	New Bedford
18-Jun-03	Wed	ISO / QS Registration in Today's World	Dick Barbieri	Bailey's, Wareham
July & August	Wed	no meeting	-	-
17-Sep-03	Wed	Software		
22-Oct-03	Wed	Quality System Transition	Paul Amaral	near Attleboro
19-Nov-03	Wed	Management Review	Denise Robitaille	near Kingston
December-03	Wed	no meeting	-	-



## Olde Colony Monthly Dinner Meeting

- Date:** Wednesday, May 21st, 2003
- Time:** Register 6:00 PM, Tour starts 6:15 PM; Dinner at 7:30 PM
- Cost:** \$20.00 ASQ members. Discount to retired or unemployed members of ASQ.
- Location:** Tour of Ball Plant II, The Acushnet Company
- Directions:** From Route 24 South, take exit 12 onto Route 140 South. Take Exit 7 and bear right at end of exit. Cross over into New Bedford Industrial Park, onto Theodore Rice Boulevard. Turn left onto Duchaine Boulevard (**BPIII**) Turn right onto Samuel Barnett Boulevard Ball Plant II is on the left

**Dinner (on site after tour):** Baked Stuffed Chicken, Baked lasagna, salad, garlic bread, soda, water and dessert .

**Reservations:** Contact Bill Dansereau by email at: [bill@bartlettinc.com](mailto:bill@bartlettinc.com) or by

We are pleased to offer a tour of the golf ball manufacturing facility at Acushnet Company. The Acushnet Company, a subsidiary of Fortune Brands, Inc., is the world's largest manufacturer of golf equipment. So here's a chance for you pros and duffers to learn more about your favorite activity. A dinner will be served on site after the tour. There may be a surprise at dinner so please stay for the meal. Also, since we are visitors., let's lend a hand cleaning up after the dinner.

Because of the proprietary nature of their manufacturing and development process, the company has asked us to be aware of and abide by these simple rules.

### RULES FOR FACILITY TOURS

- The Tour sponsor and the Tour Guide must accompany the group at all times.
- No cameras, video cameras or tape recorders are permitted.
- No materials or products may be removed from the facility.
- No open shoes or sandals may be worn. **Note:** Eye protection, provided by Titleist, may be required in some areas.
- Each individual in the group must sign in at the guard station at the facility entrance.
- Minimum age requirement is 14 years old.
- While touring, individuals must remain with their group.



Thank you to Patty Ellis (RI ASQ) and Gay Vilagie (RI & OC ASQ) for setting up this tour.

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*Trivia question : What year were the first Titleist (R) brand golf balls produced? No prize, just for fun.*

<b>Chair / Recognition / Examining</b> <b>Arnie Greenbaum</b> <b>Texas Instrument</b> <b>508-236-2168</b> <b><a href="mailto:a-greenbaum1@ti.com">a-greenbaum1@ti.com</a></b>	<b>NEQC Rep</b> <b>Chet Lizak</b> <b><a href="mailto:cplizak1@aol.com">cplizak1@aol.com</a></b>	<b>Certification / Recertification</b> <b>Gerry Quinn</b> <b>Extrusion Technology</b> <b>781-963-7200 x113</b> <b><a href="mailto:gquinn@xtech-outside.com">gquinn@xtech-outside.com</a></b>
<b>Vice Chair /Arrangements /</b> <b>Bill Dansereau</b> <b>Bartlett Nuclear</b> <b>508-591-1288</b> <b><a href="mailto:bill@bartlettinc.com">bill@bartlettinc.com</a></b>	<b>Newsletter / Programs/ Advertising</b> <b>Dave Hicks</b> <b>508-866-7262</b> <b><a href="mailto:dhicks807@yahoo.com">dhicks807@yahoo.com</a></b>	<b>Strategic Management Process</b> <b>George McBride</b> <b>Extrusion Technology</b> <b>781-963-7200 x146</b> <b><a href="mailto:gmcbride@xtech-outside.com">gmcbride@xtech-outside.com</a></b>
<b>Treasurer</b> <b>Paul Loonie</b> <b>Antenna Associates</b> <b>508-583-3241 x28</b>	<b>Internet Website / Database</b> <b>Dave Gaugler</b> <b>Altair Avionics</b> <b><a href="mailto:jdgaugler@tmlp.com">jdgaugler@tmlp.com</a></b>	<b>Region I Director</b> <b>Louis Geoffrion</b> <b>J.Magno &amp; Associates Inc</b> <b>781-224-0801</b> <b><a href="mailto:lgeoffrion@jmagno-assoc.com">lgeoffrion@jmagno-assoc.com</a></b>
<b>Secretary</b> <b>Joe Hanley</b> <b>401-431-1620</b> <b><a href="mailto:thehanleys@mindspring.com">thehanleys@mindspring.com</a></b>	<b>Auditing Chair</b> <b>Gay Vilagie</b> <b>Business Improvement Consultant</b> <b>508-339-4268</b> <b><a href="mailto:gvilagie@aol.com">gvilagie@aol.com</a></b>	<b>Historian / Mass Excellence Rep /</b> <b>Region 1 Deputy Director</b> <b>Dick Anderson</b> <b><a href="mailto:raa508@aol.com">raa508@aol.com</a></b>
<b>Education Chair</b> <b>Roger Berg</b> <b><a href="mailto:roger.berg@verizon.net">roger.berg@verizon.net</a></b>	<b>Membership</b> <b>Liz Johnson</b> <b>Whatman</b> <b><a href="mailto:cmjliz@prodigy.net">cmjliz@prodigy.net</a></b>	<b>UMass Dartmouth Students</b> <b>Ercan Tirtiroglu</b> <b>508-999-8433</b>
<b>Education Administrator</b> <b>Jim Haluch</b> <b>APS Inc.</b> <b>508-823-4907</b> <b><a href="mailto:jmhaluch@attbi.com">jmhaluch@attbi.com</a></b>	<b>Publicity open</b>	<b>Scholarship open</b>

### **EXECUTIVE BOARD MEETINGS**

1st Tuesday of the Month  
6 pm to 8 pm

The Olde Colony E'Board meets the 1st Tuesday of the month from August through June to plan and execute the section activities. The committee consists of the 4 elected officers and all volunteer chairs– education, membership, etc. If you are interested in seeing how your section is run, stop by – there is no obligation. We will even provide a meal to you. The catch is we hope to convince you to

### **E'BOARD MEETINGS (cont'd)**

volunteer. Meeting runs 6:00 PM to 8:00 PM. For more information, contact one of your executive board members.

### **Have you Moved? Changed Jobs? Changed Email Address?**

If so, don't forget to update your member information with ASQ National. Contact customer service at 1-800-248-1946 and have your member number ready. You can email the info to [cs@asq.org](mailto:cs@asq.org). Or use the [asq](http://asq.org) website.

### **Have you Moved? (cont'd.)**

Log onto [www.asqnet.org](http://www.asqnet.org), go to My Account and update the info yourself. It's fast and easy.

### **Is your membership renewal overdue?**

You can renew your membership online at [www.asq.org/renew](http://www.asq.org/renew). If you're out of work and need help with the dues, please read the section on Retired or Unemployed.

## 2003 ASQ CERTIFIED EXAM SCHEDULE

Certified Mechanical Inspector, Certified Quality Manager, Certified Quality Technician, Certified Reliability Engineer, CQA-Biomed, Certified Quality Auditor-HACCP, Six Sigma Black Belt	
Application Deadline	Exam Date
Jan 10, 2003 Aug 22, 2003	Mar 1, 2003 Oct 18, 2003

Certified Quality Auditor, Certified Quality Engineer, Certified Software Quality Engineer, Certified Quality Improvement Associate, Certified Calibration Technician	
Application Deadline	Exam Date
Apr 4, 2003 Oct 4, 2003	Jun 7, 2003 Dec 6, 2003



### Exam Location

JOHN JOSEPH  
MOAKLEY CENTER

BRIDGEWATER  
COLLEGE  
BRIDGEWATER, MA

Go to website for more detail  
[www.bridgew.edu/directions.cfm](http://www.bridgew.edu/directions.cfm)

### Having trouble getting the required 18 RU'S?

If legitimate extenuating circumstances have made it impossible for you to meet this obligation, you may be able to qualify for recertification with a reduced RU requirement.

What are legitimate extenuating circumstances? They are determined on a case-by-case basis by the ASQ National Recertification Coordinator.

If you feel that you qualify call: Bill Carr at 1-800-248-1946.

### RECERT JOURNALS

Please send your completed recertification journal and supporting documents to:

Extrusion Technology  
80 Trim Way  
Randolph MA 02368  
Attn: Gerry Quinn.

### Earn Recertification Units through On-Line Chats

RU's are granted for participating in the monthly 90-minute chat events being hosted on ASQNet. Members will be granted .15 RUs for each chat event they actively participate in. Download detailed instructions at [http://www.asqnet.org/members/interact/chat/recert\\_units.html](http://www.asqnet.org/members/interact/chat/recert_units.html)

### Do You Have Multiple Certifications?

Consider synchronization when you come up for your next recertification. This is a simple process that aligns the recertification dates for all of your certs. It's easier on your record keeping. Requirements are in your recertification booklet.

### Need an Application for Certification?

Applications for certification can be obtained from ASQ by calling 1-800-248-1946 or by downloading from the website at [www.asq.org/cert/downloads/](http://www.asq.org/cert/downloads/). Or you can register and pay on-line at [www.asq.org](http://www.asq.org), click on CERTIFICATION.



## \*\*\*Education\*\*\* \*\*Certification Courses\*\* \*\*\*Training\*\*\*

Annual ASQ member surveys suggest that certifications may lead to higher salaries. Articles in *Quality Progress* further suggest that ASQ certifications are increasingly specified in the job market.

To help our members attain these certifications, the Olde Colony Section is committed to providing affordable quality courses. Review or refresher courses will be offered for the most requested certifications throughout the year. Our course schedule for the coming months include the following:

Certified Quality Manager	TBA
Certified Quality Technician	Rick Fay
Certified Mechanical Inspector	Joe Hanley
Six Sigma Black Belt	TBA

These one night per week courses will begin June 24-July 12 (16 weeks before the October 18 examination date).

Summer term instructors have been selected and more course specifics (course outline, price, location) will be posted on our Education website in May. Because sites for all these courses have not been determined, early registrants preferences will be part of our site selection decision criteria. To begin the registration process and for further information, call (508-823-4907) or email ([jimhaluch@atti.com](mailto:jimhaluch@atti.com)) Jim Haluch.

## ENCOURAGING VOLUNTEERISM

We are a very fortunate section. We have less than 300 members and yet have over a dozen people who volunteer their time to keep this section running. But most are wearing 2 or 3 hats. (just like the real world).

Here is what ASQ National has to say: Most ASQ sections have had problems in the last several years with recruiting volunteers. People are working longer hours than ever before, employers are not as supportive as they once were, and most people prefer to spend the little free time they have with friends and family. However, sections are still volunteer-run. In fact, without the contributions of volunteers, sections couldn't exist.

So what can you do to help, you say?

- ◇ Take on a small task. See if a committee chair needs some help getting the newsletter out, working on education, coming up with subjects and speakers for the dinner meetings.
- ◇ Write me about some pet peeve about quality or something innovative going on at your company. Just a couple of sentences.
- ◇ We are looking for help with the scholarship to be given away in September. I've done it and so has Bill Dansereau. It is fun to give away money to hard working students. Feel like a game-show host!
- ◇ We'd like to have a publicity chair to let non- ASQ people and businesses know what's going on.
- ◇ At the least, attend a meeting to see what you paid your annual dues for.

Research shows that if asked, 63% of people will volunteer compared to only 25% who volunteer when not asked. So we will be asking.

## Applications Being Accepted for Annual Scholarship

Olde Colony ASQ will award the Roger Maximuk Scholarship at the September 2003 meeting. If you have a dependent child attending college this fall, go to our website ([www.asqoldecolony.org](http://www.asqoldecolony.org)) for an application and more information. If you don't have access to the web, contact the chair or vice chair for an application.



### Check Out Our Websites

[www.asqoldecolony.org](http://www.asqoldecolony.org)

[www.oldecolonyed.org](http://www.oldecolonyed.org)

Info on our scholarship, new job postings, education and links to other quality sites

### Last Month's Meeting Highlights

Jack Gale from Essco Calibration Laboratory drove down from Chelmsford to tell us the ten things we always wanted to know about metrology, but were afraid to ask. Jack is VP of Quality at Esscolab, ASQ-CQE and a member of the ASQ section in Merrimac Valley.

Ron Souza was the lucky guest out of 26 to win our door prize, a free Olde Colony dinner meeting. Good for 0.3 recertification units at our May or June meeting.

### CONGRATULATIONS & THANK YOU

To member Dr Chet Lizak who recently passed the ASQ Six Sigma certification exam.

Chet has also volunteered to represent Olde Colony at NEQC (North East Quality Council).



### Business Card Corner

QMS Assessments, Problem Solving  
Training, Continuous Improvement  
Supplier Quality, Six Sigma Methods  
Oracle Quality Apps



**Paul Amaral and Associates**  
Quality Management Consultants

508-226-4049  
508-243-7835 Mobile  
[paulamaral@netzero.net](mailto:paulamaral@netzero.net)

Paul F. Amaral  
Principal Consultant  
CQE, RAB QMS Lead Q03662

340 O'Neil Blvd  
Suite #6  
Attleboro, MA 02703

Daniel S. Whelan, CQA, CQMgr

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P.O. Box 839  
Plymouth, MA 02362

(508) 746-9335  
(508) 746-8038 (Fax)

[<danwhelan@qualityservice.com>](mailto:danwhelan@qualityservice.com)