



ASQ

AMERICAN SOCIETY
FOR QUALITY™

Olde Colony Section 0111
c/o 224 Bay Street
Taunton, MA 02780

Place
Stamp
Here

Monthly dinner meeting: Wednesday, March 16, 2005

ASQ Update with Lou Geoffrion

Lorenzo's , Rte 28 Middleboro, Mass

Mission Statement of the ASQ Olde Colony Section

Our mission is to be the leading quality resource in the Southeastern Massachusetts area for manufacturing and non-manufacturing industries, while supporting the goals and objectives of the American Society for Quality.

Olde Colony Monthly Dinner Meeting

- Date:** Wednesday, March 16 2005 (3rd Wednesday)
- Time:** Register 6:00 PM, Dinner at 6:30 PM, Speaker 7:30 PM
- Cost:** \$20.00. Discount to retired / unemployed ASQ members.
- Location:** Lorenzo's, Middleboro, Mass (Rte 28)
- Directions:** Route 495 to exit 5 or exit 6, into Middleboro Rotary. From rotary, take Rte 28 south. Lorenzo's is about 1/8 mile on the right.
- Menu:** Italian Buffet
- Reservations:** Contact Alin Darabus, Arrangements Chair at 508-587-3500, ext. x225 or by email: arqc@accurounds.com OR aldarabus@aol.com

ASQ Update with Lou Geoffrion

This month's speaker Lou Geoffrion will discuss the ASQ Board of Director's meeting which directly affects how decisions are made in ASQ. Lou is also our outgoing Region 1 Director, and according to Dick Anderson, our historian, Lou was the very first speaker for Olde Colony.

The letter on the next page is one of the items Lou will discuss, plus other goings-on of the society at the March meeting.

Last Month's Highlights

Nineteen members heard Grant O'Brien discuss the growth and acceptance of the Aerospace Standard. Grant traveled from New Jersey, not to discuss the detail of AS9100 (although he did tell us it is basically ISO 9001, with about 150 additional requirements) but more how the registration process works, how it shares many characteristics with ISO (for example in the US both use RAB), and the advantages to the big contractors in the industry (Lockheed, BAE) in having knowledgeable, experienced auditors to perform supplier audits down to the 5th and 6th tier. Grant was there representing his company, SGS, a registrar, but he wasn't doing a heavy sell job; he brought plenty of good information. Thank you Grant.

Officers for 2005

Since there were no other petitions for officers, according to the Section Operating Agreement (SOA), your officers were announced at the February meeting and will be recorded by the secretary. Next year's officers (new ASQ year beginning July 2005) are:

Chair	Dave Gaugler	Chair-Elect	Denise Robitaille
Treasurer	Monica Morrissey	Secretary	George Mc Bride



Louis P. Geoffrion, Fellow ASQ
Regional Director Region 1
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Date Feb 21, 2005

Letter from the Regional Director to Region 1 Members:

The recent ASQ Board of Directors meeting was a very contentious one because of a proposed change to the ASQ By-Laws. These changes in my opinion represent the most significant changes in the ASQ governance structure in many years.

As your Regional Director, I had been working aggressively since the November 2004 meeting to develop the best possible compromise/consensus which would protect the interests of all of the Sections [MY constituents !] while trying to accommodate the overall best interests of the Society.

The change process was initiated last year because some people [primarily at HQ] felt that many members considered the Board to be 'slow to act and too large'. When I requested data to support this position, none was provided, only statements that there was a 'perception' that came from some Emails and a few focus groups. I remain unconvinced that any substantive issue exists relative to size of the Board or any reduction in its members impacting the speed of decision making

Nevertheless, I recognized that there does exist a need to reconcile the By-Laws with the latest revisions of the Membership categories. A number of the changes that were approved with strong majority or unanimous votes were designed to improve these aspects and I support those changes.

The issues with which I have '*heartburn*' are those that reduce the size and makeup of the Board. I was able to work out with other RDs a strategy that ultimately produced a vote result that met the required majority votes which increased the representation for both the Sections [and other geographic units] and Technical Interest Groups [Divisions, etc.] from the numbers originally proposed to a 'better' level [4-6 each]. Yet these numbers, IMHO, are not adequate to provide good representation for all Section members and also to insure that there is a good diversity of ideas and experiences which will protect the individual members who are the heart of the Society.

These changes will be balloted to our membership shortly. I'm not sure at this writing what will be said to you with the ballot, but wish to urge you most emphatically to read everything and reflect on what is proposed relative to **YOUR** ideas about why you belong to ASQ and why you are interested in Section or Division activities.

Obviously you must vote to have your beliefs affect the outcome of this process.

Please consider carefully the implications and VOTE !

Contact me if you have any questions about this very important matter.

Lou Geoffrion, ASQ Fellow, Region 1 Director [member since 1973]

Certification / Recertification Info

Certification Exam	Exam Dates	Application Deadline
Six Sigma BB, CRE, CQT, CQA-Biomedical, CMI, CQMgr, CHA	March 5, 2005	January 7, 2005
	October 22, 2005	August 19, 2005
CQA, CQE, CSQE, CCT, CQIA	June 4, 2005	April 1, 2005
	December 3, 2005	October 7, 2005

Having trouble getting the required 18 RU'S?

If legitimate extenuating circumstances have made it impossible for you to meet this obligation, you may be able to qualify for recertification with a reduced RU requirement.

What are legitimate extenuating circumstances? They are determined on a case-by-case basis by the ASQ National Recertification Coordinator.

If you feel that you qualify call: Bill Carr at 1-800-248-1946.

Earn Recertification Units through On-Line Chats

RU's are granted for participating in the monthly 90-minute chat events being hosted on ASQNet. Members will be granted 0.15 RUs for each chat event they actively participate in. Download detailed instructions at http://www.asqnet.org/members/interact/chat/recert_units.html

Need an Application for Certification?

Applications for certification can be obtained from ASQ by calling 1-800-248-1946 or by downloading from the website at www.asq.org/cert/downloads/. Or you can register and pay on-line at www.asq.org, click on CERTIFICATION.

Don't let your certification lapse! You worked hard to achieve certification. Now keep it up to date.

WHERE TO SEND YOUR COMPLETED RECERT JOURNALS

Please send your completed recertification journal and supporting documents to:

**Gerry Quinn
12 King Road
Holbrook MA 02343
Attn: ASQ RECERT.**

Advertisers

Our ad rates are \$100 for a full page; \$60 for a half page; \$40 for a quarter page and \$25 for a business card sized ad. Ads are used to defray the cost of the newsletter.

Please contact David Hicks, Newsletter Chair at dhicks807@yahoo.com

Olde Colony Education Page

Olde Colony Education Offering Onsite Training Opportunities

Olde Colony section offers a wide variety of cost-effective courses for training at your site. Our ASQ professionals have practical knowledge and on-the-job skills that neither colleges nor corporate trainers usually possess. Olde Colony instructors have both certified knowledge and teaching experience. Please call or write Roger Berg, Education Chair (508-746-6345 or r@berg.ms), about the following:

- Q Information about customized on-site training
- Q Suggested course topics that Olde Colony might offer/develop for its members
- Q Instructor application form for section members and other ASQ professionals who wish to be considered as instructors for our courses

Refresher courses for Certification

Olde Colony will schedule refresher courses when there is a sufficient expression of interest. All refresher courses are scheduled at the Moakley Center at Bridgewater State College. The conveniently located Moakley Center is near I495 and Route 24 and will provide reserved parking for registered class members.

For inquiries or registration about any course, call or write Roger Berg, Education Chair, at 508-746-6345 or r@berg.ms.

Professional Career Investment Opportunity

Denise Robitaille, Olde Colony Section Co-Chairperson, will be teaching a Lead Assessor Training Program with Lorcan Mooney. When you complete the training and pass the exam, you will be awarded a certificate attesting that you have *met the training requirements of the RAB's Registration Scheme for Assessors and Lead-Assessors of Quality Management Systems*. This credential is a career investment. The course will be in Burlington March 28-April 1. Cost is only \$995. For more information about the course and team discounts, call Denise at 781.582.0088. This class is limited to 20 participants.

Tailor a course to your company's needs. Some OC members have expressed an interest in a CQT certification or similar course for the summer or fall of this year. If you would like to help plan this course or if your company might like to send participants please call Roger Berg at 508 -746-6345.

Earn Rewards with ASQ's Each One Reach One Member Referral Program

When you promote ASQ's mission among your colleagues by recruiting new members, you share access to a wealth of opportunities for learning and knowledge exchange. Recruiting new members shows your commitment to quality. A special reward program is available from January 1 until June 30, 2005 to thank you for growing our quality community. Learn more at www.asq.org/eoro.

Your Executive Board / Leadership Team

Section Chair Dave Gaugler jdaveg@comcast.net	Arrangements Alin Darabus AccuRounds 508-587-3500 x225 aldarabus@aol.com	
Vice Chair Denise Robitaille 781.582.0088 derobitail@cs.com	Newsletter David Hicks Sippican Lockheed Martin 508-748-1160 x 274 dhicks807@yahoo.com	Education Chair / NEQC Rep Roger Berg Northeast Quality Research 508-746-6345 r@berg.ms
Treasurer George McBride gmcbride1@verizon.net	Internet Website / Database Dave Gaugler jdgaugler@tmlp.com	Region I Director Louis Geoffrion J.Magno & Associates Inc 781-224-0801 lgeoffrion@jmagno-assoc.com
Secretary Joe Hanley 401-431-1620 thehanleys@mindspring.com	Auditing Chair Paul Loonie Antenna Associates	Region 1 Deputy Director / Historian Dick Anderson raa508@aol.com
Certification / Recertification Gerry Quinn 781-767-2107 absrsg@comcast.net	Membership Monica Morrissey m.morrissey@att.net	UMass Dartmouth Students Ercan Tirtiroglu 508-999-8433
Advertising— open Examining—open	Recognition— open Publicity— open	Programs—open Scholarship—open

Section E'board meets
1st Tuesday of the
Month 6 pm to 8 pm

The Olde Colony E'Board meets the 1st Tuesday of the month from August through June to plan and execute the section activities. The committee consists of the 4 elected officers and all volunteer chairs— education, membership, etc. If you are interested in seeing how your section is run, stop by – there is no obligation.

Meeting runs 6:00 PM to 8:00 PM. For more information, contact one of your e' board members

Have you Moved? Changed Jobs? Changed Email Address?

Don't forget to update your member information with ASQ National. Contact customer service at 1-800-248-1946 and have your member number ready. You can email the info to cs@asq.org. Or log onto www.asqnet.org, go to My Account and update the info yourself.

Please update your email so we can keep in contact with you.

TO CHANGE YOUR ASQ E-MAIL PREFERENCES:

- Go to www.asq.org and sign-in as member
- Go to My Account, then to Change Work/Home Addresses & E-mail, and update your preferences.
- If you need additional help, e-mail help@asq.org or phone 1-800-248-1946

BRING THIS COMPLETED SURVEY TO A DINNER MEETING. YOU WILL RECEIVE A \$5.00 DISCOUNT* ON YOUR DINNER.

Survey of choices for improved Olde Colony section communication.

Your section leadership wants to provide the most cost-effective and efficient services for you. We brainstormed the following choices for next year's communication with section members. We discussed how much members read the newsletter and argued whether all section members like to use the internet.

Please read the following pairs. Considering each pair by itself, please indicate with an "x" the one choice of the two that you would rather have your Olde Colony section do.

Monthly Newsletter (10/year) only
 Only updates on the section website

Monthly Newsletter (10/year) and updates on the section website
 Bimonthly Newsletter (5/year) and updates on the section website

Monthly Newsletter (10/year) only
 Monthly Newsletter (10/year) and updates on the section website

Only updates on the section website
 Monthly Newsletter (10/year) and updates on the section website

Only updates on the section website
 Bimonthly Newsletter (5/year) and updates on the section website

Monthly Newsletter (10/year) only
 Bimonthly Newsletter (5/year) and updates on the section website

Do you regularly read the section newsletter? Circle one:

seldom sometimes often always cover-to-cover

Do you like to use the internet for ASQ information? Circle one: Yes No

**Offer expires after the June 2005 meeting.*