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ASQ

AMERICAN SOCIETY
FOR QUALITY™

Olde Colony Section 0111
c/o 224 Bay Street
Taunton, MA 02780

Monthly dinner meeting: Thursday, Jan 22, 2004
(3rd THURSDAY)

ISO 13485: 2003 with Gordon Mahal

Ann's Place, Norton, Mass

Mission Statement of the ASQ Olde Colony Section

Our mission is to be the leading quality resource in the Southeastern Massachusetts area for manufacturing and non-manufacturing industries, while supporting the goals and objectives of the American Society for Quality.

UPCOMING OLDE COLONY DINNER MEETINGS

20 Jan 04	3rd TUE	ISO 13485	Gurdeep Mahal	
18 Feb 04	3rd Wed	QS to TS requirements for Dec 04	Jim Simpson	
17 Mar 04	3rd Wed			
21 Apr 04	3rd Wed			

Olde Colony Monthly Dinner Meeting

- Date:** Thursday, January 22, 2004
- Time:** Register 6:00 PM, Dinner at 6:30 PM, Speaker 7:30 PM
- Cost:** \$20.00 ASQ members. Discount to retired or unemployed members of ASQ.
- Location:** Ann's Place, Norton, Mass (off Rte 495)
- Directions:** Route 495 to exit 9, heading toward Norton. Ann's Place is about a mile on the left
- Dinner :** Chicken, Beef or Fish
- Reservations:** Contact Bill Dansereau by email at: bill@bartlettinc.com or by phone 508-591-1288

Our January dinner meeting subject will be on ISO 13485:2003 standard :

The presentation will cover the following topics:

- ◇ ISO 13485:2003 - Impact of Changes
- ◇ Comparison of ISO 9001:1994, ISO 9001:2000 and ISO 13485:2003
- ◇ Which requirements are changing from ISO 13485:1996 to ISO 13485:2003?
- ◇ When must you upgrade to ISO 13485:2003?
- ◇ Which requirements of ISO 9001:2000 will not be required?
- ◇ What is affect on national medical devices regulations (e.g., Europe, Canada, Asia) ?
- ◇ How do you start the transition process ?

Our speaker is Gurdeep (Gordon) S. Mahal, a Registered Professional Engineer and an ISO 9000 Program Manager at TUV America; a third party QMS Registrar in Danvers, Massachusetts. Gurdeep is IATCA Senior QMS Auditor, RAB Lead Auditor, ASQ Certified Quality Auditor (CQA) and senior member of ASQ. He holds a Bachelor's Degree in Mechanical Engineering and is chairman of Recertification Committee of ASQ, Granite State section 104. Gurdeep has over 28 years work experience in Quality Systems, Quality Engineering and Quality Management fields, including 9 years, at TUV America. His expertise is in the areas of Automotive, Electronics, Electro - Mechanical, Rubber / Plastics, Metal processing, Distribution and Service industries. Gurdeep has audited hundreds of companies for ISO 9001/2, QS 9000 and AS 9000 Quality Systems in USA and abroad including, Verizon, Cisco, Jabil Circuits, Hewlett Packard, Agilent Technologies, Lotus Corporation, ITT, Bayer, and Interim Services etc. His latest professional publications on ISO 9001:2000 were published in "Appliance Manufacturer" magazine in 2001 and In "Quality Systems Update" in September 2003.

Olde Colony Education Page

The environment we are working in requires a new commitment to help other quality employees and ourselves meet changing needs to stay at the forefront of our business and quality culture. The businesses and individuals that will succeed in a rapidly changing workforce will be those who invest in knowledge workers: people who are dedicated to lifelong learning and to retooling as a matter of workplace necessity and choice. Whether looking at training for yourself or for other quality employees, study after study has proven that investing in employee training will actually improve the bottom line as well as increase loyalty and job satisfaction.

In support of and under the direction of quality engineers, supervisors, or technicians, a **certified mechanical inspector** can use, in a responsible manner, the proven techniques included in the body of knowledge (BOK). Under professional direction, the **mechanical inspector** evaluates hardware documentation, performs laboratory procedures, inspects products, measures process performance, records data, and prepares formal reports. *ASQ*

Certified Mechanical Inspector (CMI) Course #105 Joe Hanley Wednesdays 6:00-8:00 for eight 2 hour sessions beginning January 7, 2004. \$390 for members and \$420 for others. The instructor, Joe Hanley, is Olde Colony Section Secretary and a member of the Executive Board. With over thirty years in manufacturing, Joe started on the bench and worked his way up to Senior Quality Engineer. Joe brings his knowledge of mechanical and electronic engineering as well as his calibration experience into his courses. RAB certified, Joe Hanley is in as an auditor and consultant for laboratory and quality systems. Registration closes on December 19. The course will be held at Handy & Harmon Electronic Materials Corporation 231 Ferris Avenue; East Providence, RI 02196. Handy & Harmon is less than .5 miles from Massachusetts; 1.5 miles from US 44; 3.3 miles from I 195; and 2.5 miles from I 95. The CMI exam is March 6, 2004.

June Examination: *Certified Quality Auditor, Certified Quality Engineer, Certified Software Quality Engineer, and Certified Quality Improvement Associate* These one-night-per-week courses will begin in March and April so that they are completed before the June 5, 2004 examination date.

Certified Quality Auditor Denise Robitaille Mondays, 6:30-9:00 for eight 2.5 hour sessions over a 12 week period beginning on March 8. \$440 for members and \$475 for others. Denise Robitaille is a consultant, auditor, writer and trainer. Denise has given well-received dinner meeting presentations for the Olde Colony Section. As the principal of Robitaille Associates, her work involves assisting companies in a variety of markets and industries to implement and maintain ISO 9001 quality systems. This refresher course is tentatively scheduled at the Moakley Center at Bridgewater State. The conveniently located Moakley Center is off I 495 and Route 24 and will provide reserved parking for registered class members.

For inquiries or registration about the listed courses call or write Jim Haluch, Education Administrator, at info@OldeColonyEd.org or 508-823-4907.

Check Out Our Websites

www.asqoldecolony.org

www.oldecolonyed.org

Info on our scholarship, new job postings, education and links to other quality sites

Certification Exam	Exam Dates	Application Dead- line
CRE, Quality Manager, Six Sigma black Belt, CQA/HACCP, CQT, CMI, CQA BioMed	March 6, 2004 October 16, 2004	January 9, 2004 August 20, 2004
CQA, CQE, CSQE, CCT, CQIA	June 5, 2004 December 4, 2004	April 2, 2004 October 1, 2004

Exam Location

JOHN JOSEPH MOAKLEY CENTER

BRIDGEWATER COLLEGE
BRIDGEWATER, MA



Go to website for
more detail

Where do I send my RECERT JOURNAL?

Please send your completed recertification journal and supporting documents to:

Gerry Quinn
12 King Road
Holbrook, MA 02343

Do You Have Multiple Certifications?

Consider synchronization when you come up for your next recertification. This is a simple process that aligns the recertification dates for all of your certs. It's easier on your

Having trouble getting the required 18 RU'S?

If legitimate extenuating circumstances have made it impossible for you to meet this obligation, you may be able to qualify for recertification with a reduced RU requirement.

What are legitimate extenuating circumstances? They are determined on a case-by-case basis by the ASQ National Recertification Coordinator.

If you feel that you qualify call: Bill Carr at 1-800-248-1946.

Earn Recertification Units through On-Line Chats

RU's are granted for participating in the monthly 90-minute chat events being hosted on ASQNet. Members will be granted 0.15 RUs for each chat event they actively participate in. Download detailed instructions at http://www.asqnet.org/members/interact/chat/recert_units.html

Need an Application for Certification?

Applications for certification can be obtained from ASQ by calling 1-800-248-1946 or by downloading from the website at www.asq.org/cert/downloads/. Or you can register and pay on-line at www.asq.org, click on CERTIFICATION.

Chair /Arrangements Bill Dansereau Bartlett Nuclear 508-591-1288 bill@bartlettinc.com	NEQC Rep Chet Lizak cplizak1@aol.com	Education Administrator Jim Haluch 508-823-4907 info@oldecolonied.org
Recognition / Examining Arnie Greenbaum arniegreenbaum@aol.com	Newsletter / Programs Dave Hicks 508-866-7262 dhicks807@yahoo.com	Education Chair Roger Berg Northeast Quality Research 508-746-6345 r@berg.ms
Treasurer George McBride gmcbride1@verizon.net	Internet Website / Database Dave Gaugler jdgaugler@tmlp.com	Region I Director Louis Geoffrion J.Magno & Associates Inc 781-224-0801 lgeoffrion@jmagno-assoc.com
Secretary Joe Hanley 401-431-1620 thehanleys@mindspring.com	Auditing Chair Open position	Historian / Mass Excellence Rep / Region 1 Deputy Director Dick Anderson raa508@aol.com
Certification / Recertification Gerry Quinn 781-767-2107 absrsg@comcast.net	Membership Liz Johnson cmjliz@prodigy.net	UMass Dartmouth Students Ercan Tirtiroglu 508-999-8433
Advertising open	Publicity open	Opportunities await

EXECUTIVE BOARD MEETINGS

1st Tuesday of the Month
6 pm to 8 pm

The Olde Colony E'Board meets the 1st Tuesday of the month from August through June to plan and execute the section activities. The committee consists of the 4 elected officers and all volunteer chairs– education, membership, etc. If you are interested in seeing how your section is run, stop by – there is no obligation. Meeting runs 6:00 PM to 8:00 PM. For more information, contact one of your e' board members

Have you Moved? Changed Jobs? Changed Email Address?

If so, don't forget to update your member information with ASQ National. Contact customer service at 1-800-248-1946 and have your member number ready. You can email the info to cs@asq.org. Or log onto www.asqnet.org, go to My Account and update the info yourself.

Please update your email so we can keep in contact with you.

TO CHANGE YOUR ASQ E-MAIL PREFERENCES:

- Go to www.asq.org and sign-in as member
- Go to My Account, then to Change Work/Home Addresses & E-mail, and uncheck "my section"
- If you need additional help, e-mail help@asq.org

From the Chair

We held our third meeting of the year at Gary's Restaurant in West Bridgewater. We had a very active group of twenty three, participating and adding to Rick Tripp's topic on the FDA's approach to Corrective and Preventive Action. It seems that the FDA doesn't accept that old reliable response, "Random Failure" and simply "Correcting a Problem" is not "Corrective Action". It seems that Corrective Actions must be "Effective", "Verified", "Implemented", "Documented" and "Communicated".

We requested volunteers for a Nominating Committee for the Election of Officers for next year. I didn't see too many hands for that request. Congratulations to three of our members that found employment this month. I expect a large turnout in January when we have a TUV America Registrar speak on the medical devices standard 13485. So RSVP early to bill@bartlettinc.com; we'll be at Ann's Place in Norton, MA.

See you there.

Bill Dansereau
Olde Colony Chair

OTHER QUALITY NEWS

The Malcolm Baldrige National Quality Award recipients for 2003 were announced. No Mass. companies won, but here are the winners.

- Medrad, Inc., Indianola, Pa.
- Boeing Aerospace Support, St. Louis, Mo.
- Caterpillar Financial Services Corp. (US), Nashville, Tenn.
- Stoner, Inc., Quarryville, Pa.
- Community Consolidated School District #15, Palatine, Ill.
- Baptist Hospital, Inc., Pensacola, Fla.
- Saint Luke's Hospital of Kansas City, Kansas City, Mo.

By the way, did you read in Quality Progress that 2.3 million of the 2.7 million jobs lost in this recession were in manufacturing? Sobering news, as many of us were hit by this.

CONGRATULATIONS

Congratulations to Bill Dansereau for becoming an ASQ Senior member.

SEEKING HELP with NOMINATIONS

Per our by-laws (which the e'board is updating with Gerry Quinn facilitating) we are requesting member's help with selecting candidates for next year's officers (chair, vice-chair, secretary and treasurer). Maybe you know someone interested, or want to be part of the process. You don't have to be an officer yourself, just speak to members to see who might be interested. If no members step forward, the current e'board will nominate from amongst themselves. We really want to get some new faces involved.



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