



Olde Colony Section 0111
c/o 276 Everett Street
Middleboro, MA 02346

www.asqoldecolony.org

Place
Stamp
Here

Monthly dinner meeting:

Finding Your Next Job in the New Economy How to Better Manage Your Job Search

Wednesday, April 20, 2011
Good Days Restaurant
Bridgewater, MA

ASQ Olde Colony Section 0111 has Achieved QMP Bronze and Total Quality Levels for 2009-2010!



The Quality Management Process (QMP) is a Quality management model that has been developed to assist sections in their planning and implementation of services and programs that will meet the needs of current and future members.

Quality Excellence is one of the highest levels of achievement in QMP, and the only one determined by section members. Sections that reached any level of Quality Excellence proved their dedication and commitment to providing quality programs and services. The section is awarded with Bronze Excellence by meeting or exceeding the Society's objectives in satisfaction and loyalty and by meeting or exceeding their retention rate from the previous membership year.



Total Quality is one of the highest levels of achievement in QMP. Sections that reached Total Quality proved their dedication and commitment by developing a business plan that provides valuable quality programs and services to their members and achieved at least 75 percent of these set objectives.

Mission Statement of the ASQ Olde Colony Section

Our mission is to be the leading quality resource in the Southeastern Massachusetts area for manufacturing and non-manufacturing industries, while supporting the goals and objectives of the American Society for Quality.

ABOUT THE TOPIC:

**“FINDING YOUR NEXT JOB IN THE NEW ECONOMY—
HOW TO BETTER MANAGE YOUR JOB SEARCH”**

- ✓ How recruiters look for and select the best candidate.
- ✓ How recruiters review resumes and what they look for.
(A.K.A. “Resume Killers.”)
- ✓ What you can do to stand out from the crowd and how to target the job you *really* want.
- ✓ Is your Networking...working?
- ✓ Some services/websites to avoid.

April’s meeting topic comes from a former head of research in a retained executive search firm. After working on hundreds of searches, Aaron Jones will share some experiences that can help you in the search for your next position.

This is not a meeting to sell services or books, but rather for you to bring your resume and take a good look at your own job search process. Be sure to bring a pen and pad for some helpful notes!


ABOUT THE SPEAKER:

Aaron Jones is currently the Operating Manager for United Airlines at T.F. Green Airport in Providence, RI and the Membership Chair for the ASQ Olde Colony Section.

Previously Aaron led two operating groups at one of the top 25 retained executive search firms in the U.S. Working directly with the CEO, his work placed senior level executives for such companies as Budget-Rent-A-Car, Liberty Mutual Insurance, and Capital One Financial.

Mr. Jones earned his MBA from Embry-Riddle and his Bachelor’s from the University of La Verne. He recently certified for CMQ/OE using the Olde Colony Section’s new low-cost Webinar Classroom format and is also Lean Six Sigma Green Belt.

DINNER MEETING DETAILS

<p>Date: Wednesday April 20, 2011</p> <p>Time: 6:00 P.M. Registration 6:15 P.M. Dinner 7:00 P.M. Program</p> <p>Location: Good Days Restaurant 99 South Main Street (Rte 28) West Bridgewater, MA</p> <p>Cost: \$25.00 (Discount to retired/ unemployed ASQ Members.)</p>	<p>Reservations: Please email Bill Jolliemore at: programs@asqoldecolony.org (Please include your name and dinner choice.)</p> <p> Register online using PayPal at: www.asqoldecolony.org (Please include your dinner choice in the notes.)</p> <p>Menu: Pot Roast, Chicken Supreme, or Baked Scrod.</p> <p>Directions: Rte 24 to Rte 106 East (Exit 16). Good Days is approximately 200 yards south of the intersection of Rte 106 and Rte 28 on Rte 28.</p>
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You receive RU credits for attending dinner meetings. An easy way to accumulate credits for ASQ recertification!

Certification / Recertification



EXAMS GIVEN FOR:	EXAM DATE	APPLICATION DEADLINE
CBA, CHA, CQI, CQT, CRE, SSB, CMQ/OE	October 1, 2011	August 8, 2011
CQA, CQE, CCT, CSQE, CQIA, CQPA, SSG, CPGP	June 4, 2011	April 15, 2011
	December 3, 2011	October 14, 2011

As a service to its members, ASQ Olde Colony Section hosts the exams given in March, June, October, and December. Exams are held at the John Joseph Moakley Center at Bridgewater State College.

Having trouble getting the required 18 RUs?

You may qualify for a waiver if you're unable to collect the required 18 recertification units before your certification expiration date. ASQ makes these determinations on a case-by-case basis by weighing extenuating circumstances such as health issues, unemployment or other personal or family emergencies. Please contact ASQ for further details before your six-month recertification journal grace period is up.

Need to Recertify?

Everything you need to know about the recertification process is in your Recertification Journal. If you've lost or misplaced your journal, go online to <http://www.asq.org/certification/recertification/>. This website has up-to-date information on how to fill out your journal and application, the fees, and FAQs. Check it out!

Need an Application for Certification?

Applications for certification can be obtained from ASQ by calling 1-800-248-1946 or by downloading from the website at <http://www.asq.org/certification/downloadable-apps.html>. Or you can register and pay on-line at <http://www.asq.org/certification/apply.html>.

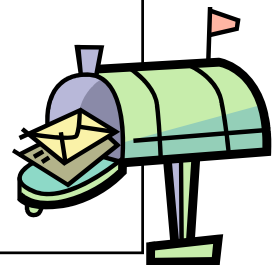
Congratulations to:

Michael Cunningham for his certification as a Certified Manager of Quality/Organizational Excellence

WHERE TO SEND YOUR COMPLETED RECERT JOURNALS

Please send your completed recertification journal and supporting documents to:

**Gerry Quinn
12 King Road
Holbrook, MA 02343
Attn: ASQ RECERT.**

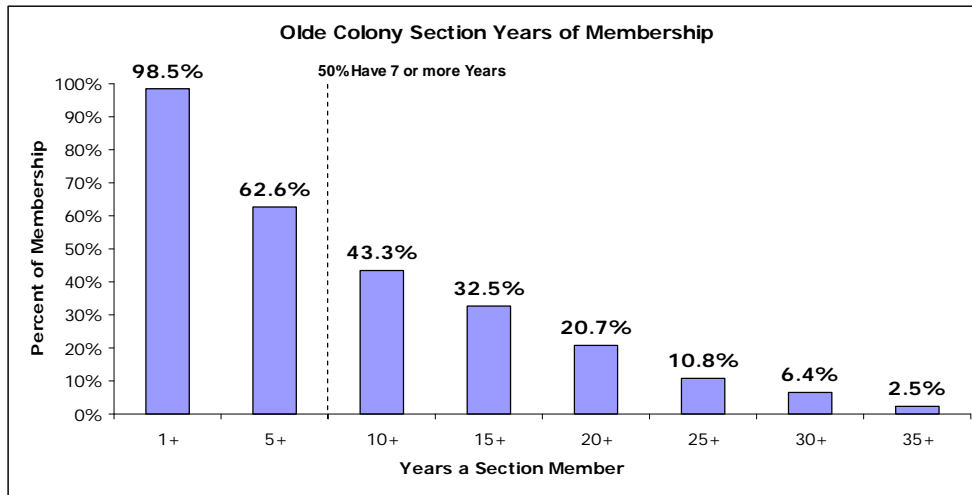


Conferences:

World Conference on Quality and Improvement
May 16-18, 2011
David Lawrence Convention Center
Pittsburgh, PA

ASQ Olde Colony Membership Interesting Data

REGIONAL RETENTION				REGIONAL MEMBERSHIP GROWTH			
RANK		Section Name	RETENTION	RANK		Section Name	GROWTH
1	111	Olde Colony Section	40	1	106	Berkshire Section	12.5
2	105	Pine Tree Section	38.4	2	102	Merrimack Valley Section	7.4
3	102	Merrimack Valley Section	37.1	3	111	Olde Colony Section	6.2
4	107	Rhode Island Section	35.5	4	105	Pine Tree Section	2.8
5	110	Worcester Section	35	5	112	Vermont Section	0.8
6	112	Vermont Section	33.1	6	104	Granite State Section	0.3
7	103	Hartford Section	31.8	7	109	Western Massachusettes Section	0
8	100	Boston Section	31.6	8	101	Naugatuck Section	-0.8
9	109	Western Massachusettes Section	30.9	9	110	Worcester Section	-2.5
10	104	Granite State Section	28.5	10	100	Boston Section	-3.5
11	101	Naugatuck Section	27.5	11	107	Rhode Island Section	-3.6
12	106	Berkshire Section	22.5	12	103	Hartford Section	-4.7



Among Sections Nationally

ASQ Olde Colony:

*Top 15th Percentile in
MEMBERSHIP RETENTION*

*Top 25th Percentile in
MEMBERSHIP GROWTH*

*Top 40th Percentile in
NEW MEMBERS*

Source Data for all above: ASQ membership growth report, monthly stats report—downloaded 3/1/2011 from asq.org Member Leader Area and were derived using a basic filter and auto sort in excel. For informational purposes only. No statements or claims regarding any section's performance or disposition are made or intended. Data changes monthly, sections have different renewal profiles.

2011 Section Member Voice Of The Customer Survey

Dear Section Member,

The Voice Of The Customer Committee was committed to do something more this year than a post card or web click, and reached out to every member on the roster. This unique, personal contact approach yielded the highest response rate to date for a section survey.

THANK YOU to all members who volunteered a few minutes of their valuable time to connect with me, your input was informative and appreciated. We learned a lot more than ever before this year.

You don't need survey results to find out more about the section, the newsletter, certifications, scholarships, meetings, or training. All section members have an open invitation to come to an E-Board meeting and see more of what we do—no strings attached. We'll even pickup the dinner check.

Our section E-Board meets on the first Tuesday of each month (August thru June) at the Flat Iron Café In Middleboro at 6 P.M. Contact one of the executive board members for more information.

Thank you again for your participation and hope to see you at an E-Board meeting or Monthly Dinner meeting soon!

Education & Scholarship Announcements

2011 ROGER MAXIMUK SCHOLARSHIP

Applications are now being accepted for the 2011 Roger Maximuk Scholarship. Due to the success of our Education Committee, this year the Olde Colony Section is awarding \$5,000 in scholarships to eligible members and their dependents. Awards will be made in the following amounts: The top two awards will be for \$1,500.00 each; the next two awards will be for \$750.00 each and the final award will be for \$500.00.

Please go to our website, <http://www.asqoldecolony.org/>, for details and an application form. Applications must be submitted through the US Postal Service and must be postmarked by June 1 to be eligible. Applications must be mailed to:

**Scholarship Committee Chairman
Olde Colony Section 0111
c/o 276 Everett Street
Middleboro, MA 02346**

Education: Current Classes offered by ASQ Olde Colony Division

The **Certified Quality Auditor (CQA)** is a professional who understands the standards and principles of auditing and the auditing techniques of examining, questioning, evaluating, and reporting to determine a quality system's adequacy and deficiencies. The CQA analyzes all elements of a quality system and judges its degree of adherence to the criteria of industrial management and quality evaluation and control systems.

The **Certified Manager of Quality/Operational Excellence** is a professional who leads and champions process-improvement initiatives—everywhere from small businesses to multinational corporations—that can have regional or global focus in a variety of service and industrial settings.

Root Cause Analysis Webinar – 1-2 sessions starting in April from 5:00 to 6:30 PM

These courses are presented in a way that reinforces current knowledge, re-introduces applications that may not be used every day, explains the rationale for use, and highlights sample multiple-choice questions. These courses are presented by an experienced instructor, on-line, via the internet.

Instructor Led/online web-based courses/recorded sessions, archived/reasonable class duration/primers available from qualitycouncil.com/

For additional information please contact Rochelle Jones, rjones@eiclabs.com.

Olde Colony Section Bulletin Board

ASQ Olde Colony Section 0111 Course Withdrawal Policy for Online courses starting March 21, 2011 :

If you need to cancel your registration or withdraw from the course, we will refund your paid registration fee as noted below:

Requests for cancellations/withdrawal received by March 15, 2011 receive a full refund, or the course fees may be transferred to another ASQ Olde Colony Section 0111 course of your choice.

Requests received by March 29, 2011 incur a 25% processing fee, with the balance credited to a future course, only if ASQ Olde Colony Section 0111 maintains the minimum number of **5** registered students required to conduct the course when you request a withdrawal, otherwise see 3 below.

Requests received by March 29, 2011, if ASQ Olde Colony Section 0111 *does not maintain* the minimum number of **5** registered students required to conduct the course when you request a withdrawal incur a forfeit of all course fees.

There are no refunds or transfers past March 29, 2011.

Registrants who fail to attend without advance notice are liable for the entire course fee.

ASQ Olde Colony Section 0111 reserves the right to cancel/reschedule the course, or change instructors.

Call for nominations: Please Note Recent Changes:

Current nominations: Please email any nominations to Monica Morrissey at: m.morrissey11@comcast.net

Monica Morrissey	Chair
Joe Hanley	Secretary
Aaron Jones	Treasurer
Jean Patton	Chair elect



For Members Only: ASQ Certification Logos!

Attention ASQ certification holders! When you log on to the My Certification page of the ASQ member's Web site, you will notice a link to a logo page for each of your current certifications. Use the logo(s) for your print and Web needs. The certification logos are for ASQ member use only. Here are some examples:



A Message from the Section Chair



My daughter told me the story of a not too bright worker who was questioned for excessive tardiness. He told the HR people he got up in the morning, showered, looked in the mirror, combed his hair and took a taxi to work. When he got there he was late.

The HR manager, who also was not too bright, convinced a friend of the tardy worker to remove the mirror from the friend's wall to see if that would allow more time for the worker to get to work. The friend did as he promised and confiscated the mirror.

The next day the tardy worker did not appear at work, nor was he there the next day. Finally the HR manager telephoned him and demanded that he show up for a meeting in the HR office to explain his absenteeism.

At the appointed time he was present at the office and explained his absenteeism thusly, "I got up, showered and looked in the mirror to comb my hair. When I didn't see me in the mirror I thought I must have already gone to work."

Based on totals National provides us there are about one hundred and sixty members in the Section. Of that number approximately ten percent, or sixteen members, attend monthly meetings with any regularity.

In many respects, I feel like the HR manager in the story. We, the e-board, is constantly questioning ourselves on what it takes to get you, our members, to attend the monthly meetings. We have conducted surveys – all to no benefit. Topics that you said you wanted to hear about have been scheduled, and you don't come. Speakers have been contacted and programmed thinking that they would be an enticement for you – nothing.

Appealing to your stomach, we have scheduled meetings at restaurants where the food is good and not too expensive. Apparently its not food that is a drawing card because attendance has not increased. Geographically the Section has a large area to cover and we have tried to schedule meetings that are generally in the center of the area – but that has not proved to be a drawing card either.


At this point I would ask, no plead, with you to come to one of our meetings so that we can put a face to the name. And who knows? You may like what you see and become a regular at the monthly meetings.




YOUR 2010-2011 EXECUTIVE BOARD / LEADERSHIP TEAM

Section Chair Joe Hanley 401-431-1620 thehanleys2@verizon.net	Programs & Arrangements Bill Jolliemore programs@asqoldecolony.org	Education Chair Rochelle Jones rjones@eiclabs.com
Chair Elect Demetrios Venetis desk: 978-436-6579 cell: 978-821-9734 DemetriosVenetis@Entegris.com	Treasurer Karen Taylor karen.m.taylor@lmco.com	Secretary Monica Morrissey m.morrissey11@comcast.net
Membership Aaron Jones asq@aaronjones.net	Voice of the Customer Rose Perry rose.perry@verizon.net	Newsletter Jean Patton jeanmwpatton@mac.com
Auditing Denise Robitaille 781-582-0088 derobitail@cs.com	Internet Website / Database Dave Gaugler jandaveg@comcast.net	Region I Director Diane Dixon 978-779-3000 diane.dixon@future.ca
Certification / Recertification Gerry Quinn 781-767-2107 absrsg@comcast.net	Scholarship Gerry Quinn 781-767-2107 absrsg@comcast.net	Region 1 Deputy Director Guimor Andrade 781-939-0940
Immediate Past Chair Jim Donaldson 508-748-6957 jasdonaldson12@gmail.com		UMass Dartmouth Students Ercan Tirtiroglu 508-999-8433
		Open: NEQC Rep Advertising Examining Publicity Recognition Historian

The Olde Colony Executive Board meets the 1st **Tuesday** of the month from August through June to plan and execute the section activities. The committee consists of the 4 elected officers and all volunteer chairs– education, membership, etc. If you are interested in seeing how your section is run, stop by – there is no obligation. Meeting runs 6:00 PM to 8:00 PM at the Flat Iron Cafe in Middleboro, MA. For more information, contact one of your executive board members. Everyone is welcome.



The Executive Board has a number of openings - Can you help?



Volunteering does not require devoting tons of time; we are all very busy between work and personal commitments. Aside from the experience you gain, you also get 1.5 RU credits per year !

If you think you may be interested in volunteering, contact Joe Hanley, Chair, at 401-431-1620 or email at "thehanleys2@verizon.net". Volunteering can be very rewarding and enjoyable. Come to one of our executive board dinner meetings to see what's involved. We meet the first Tuesday of every month from 6-8PM at the Flat Iron Cafe in Middleboro, MA.